

AGENDA

Monday, April 21, 2008

1:00 p.m. - 6:00 p.m.	Exhibits and Registration	Pre-Function Area
6:00 p.m. - 8:00 p.m.	Welcome Reception	Olympus Ballroom

Tuesday, April 22, 2008

7:00 a.m. - 5:00 p.m.	Exhibits and Registration	Pre-Function Area
7:15 a.m. - 8:15 a.m.	Breakfast Buffet	Olympus Ballroom
8:30 a.m. - 10:00 a.m.	<p>Opening Plenary</p> <p>Welcome and Opening Remarks Betty Castillo, Chief, Division of Unemployment Insurance Operations, U.S. Department of Labor</p> <p>Bill Starks, Unemployment Insurance Director, Utah Department of Workforce Services</p> <p>Kristen Cox, Executive Director, Utah Department of Workforce Services</p> <p>Nicholas Lalpui, Acting Director, Office of System Support, Dallas Region, U.S. Department of Labor</p> <p>National Office Update Cheryl Atkinson, Administrator, Office of Workforce Security, U.S. Department of Labor</p>	Capitol Ballroom
10:00 a.m. - 10:20 a.m.	Break	Pre-Function Area
10:20 a.m. - 11:30 a.m.	<p>Opening Plenary, cont.</p> <p>Employers' Perspective Doug Holmes, UWC-Strategic Services on Unemployment & Workers' Compensation</p> <p>Building Relationships with the States Alfredo Nodal, Assistant Special Agent in Charge, U.S. Department of Labor, Office of the Inspector General, San Francisco</p>	
11:30 a.m. - 1:00 p.m.	Lunch On Your Own	
1:00 p.m. - 2:30 p.m.	<p>Concurrent Workshops</p> <p>The Story Behind It All – OIG Cases Investigated</p> <p>National Directory of New Hires – New Uses</p> <p>Creating a Culture of Integrity</p> <p>Pretexting – The <i>New Wave</i> of Fraud</p>	<p>Capitol A</p> <p>Capitol B</p> <p>Capitol C</p> <p>Olympus B</p>
2:30 p.m. - 3:00 p.m.	Break	Pre-Function Area
3:00 p.m. - 4:30 p.m.	<p>Concurrent Workshops, cont.</p> <p>Preparing Successful UI Fraud Prosecutions</p> <p>Separation Information Data Exchange System</p> <p>Rapid Integrity Response – Maintaining Integrity After a Disaster</p> <p>Best Practices in Benefit Payment Control</p>	<p>Capitol A</p> <p>Capitol B</p> <p>Capitol C</p> <p>Olympus B</p>

Wednesday, April 23, 2008

6:45 a.m. – 7:45 a.m.	Deluxe Continental Breakfast	Olympus
7:00 a.m. - 5:00 p.m.	Exhibits	Pre-Function Area
8:00 a.m. – 9:30 a.m.	Concurrent Workshops Are They Legal and Valid? Separation Information Data Exchange System Rapid Integrity Response – Maintaining Integrity After a Disaster New Approaches to BPC Investigations	Capitol A Capitol B Capitol C Amethyst
9:30 a.m. – 10:00 a.m.	Break	Pre-Function Area
10:00 am – 11:30 am	Concurrent Workshops, cont. The Story Behind It All – OIG Cases Investigated National Directory of New Hires – New Uses Best Practices in Benefit Payment Control Pretexting – The <i>New Wave</i> of Fraud	Capitol A Capitol B Capitol C Amethyst
11:30 a.m. - 1:00 p.m.	Lunch On your own	
1:00 p.m. - 2:30 p.m.	Concurrent Workshops, cont. Are They Legal and Valid? Preparing Successful UI Fraud Prosecutions Creating a Culture of Integrity New Approaches to BPC Investigations	Capitol A Capitol B Capitol C Amethyst
2:30 p.m. - 3:00 p.m.	Break	Pre-Function Area
3:00 p.m. - 4:30 p.m.	Closing Plenary UI Administrative Funding and the Federal Budget Ron Wilus, Chief, Division of Fiscal and Actuarial Services, U.S. Department of Labor The President’s Management Agenda. How Congress Works: Appropriations vs. Authorizing vs. Oversight Sally Beecroft, Financial Analysis & Systems/Office of Federal Financial Management, Office of Management and Budget/Executive Office of the President Q&A Closing	Capitol Ballroom

WORKSHOP DESCRIPTIONS

<p>The Story Behind It All – OIG Cases Investigated</p> <p>Tuesday – 1:00 pm (Capitol A) Wednesday – 10:00 am (Capitol A)</p>	<p>A representative from the Office of Inspector General, U.S. Department of Labor, will discuss recent fraud cases involving identity theft, “pretexting”, and internal fraud. Come and hear the details about new techniques and methods thieves have tried and/or used to file bogus UI claims and fraudulently collect benefits. Learn the story behind it all.</p>	<p>Moderator: Diann Lowery, USDOL Region 4 Panelist: Alfredo Nodal, San Francisco OIG</p>
<p>National Directory of New Hires – New Uses</p> <p>Tuesday – 1:00 pm (Capitol B) Wednesday – 10:00 am (Capitol B)</p>	<p>Representatives from the US Department of Labor (USDOL), US Health and Human Services (HHS) and the State of Virginia will discuss new and different uses for cross matches from the National Directory of New Hires (NDNH). USDOL’s spokesperson will address using the NDNH for Benefit Accuracy Measurement and explain the requirement for states to cross match the key week selected against NDNH data. A representative from the State of Virginia will elaborate on the state’s experience using the NDNH for detecting overpayments. Representatives from HHS’s Office of Child Support Enforcement will provide information about its techniques using NDNH data to track non-custodial parents who are delinquent in child support payments.</p>	<p>Moderator: Steffanie Belmonte, USDOL Region 5 Panelists: Andy Spisak, USDOL Roy Bryant, Virginia Jean Shaw, HHS/OCSE Rose Hodel, HHS/OCSE</p>
<p>Creating a Culture of Integrity</p> <p>Tuesday – 1:00 pm (Capitol C) Wednesday – 1:00 pm (Capitol C)</p>	<p>A California representative will discuss the design and implementation of an internal security/integrity training program for staff. Included in this discussion will be a presentation of strategies to mitigate any breach of security/program integrity. A Rhode Island representative will discuss the state’s training efforts based on its Integrity Manual, the document that serves as the template for state staff expectations and requirements.</p>	<p>Moderator: David Martin, USDOL Region 1 Panelists: Ray Pepin, Rhode Island Janet D’Ambrogio, California</p>
<p>Pretexting - The New Wave of Fraud</p> <p>Tuesday, 1:00 pm (Olympus B) Wednesday, 10:00 am (Amethyst)</p>	<p>Pretexting is the act of creating & using an invented scenario to obtain confidential information. It exploits the weakest link in the security chain – your staff. In this workshop we will explain what pretexting is, how it works, why it is used, and why it is an enormous risk to your agency. Actual pretexting calls are included in the presentation so you can hear the scam for yourself. We will present a nationwide pretexting scam that involved 49 state UI agencies, the SSA, IRS, and many private entities. This group of thieves was recently indicted (including 12,000 counts of identity theft) as a result of a joint investigation that started with Colorado and Washington state UI</p>	<p>Moderator: Jeff Hinton, USDOL Region 3 Panelists: William Lafferty, Colorado Carl Determeyer, Washington</p>

	staff and ended with multi-state federal indictments. Knowledge is power – the workshop will help you avoid this newest type of fraud.	
<p>Preparing Successful UI Fraud Prosecutions</p> <p>Tuesday, 3:00 pm (Capitol A) Wednesday, 1:00 pm (Capitol B)</p>	Representatives from Texas, Florida and Utah will discuss their practices in preparing for successful prosecutions of UI fraud in these large diverse states. You will hear from an attorney and BPC representatives on how they take their cases from detection through prosecution and also learn about some very interesting cases. A discussion on some law changes that makes prosecution easier will also take place.	<p>Moderator: Julia Buenrostro, Texas</p> <p>Panelists: Evan Farrington, Texas Dianne Parcell, Florida Barbara Kelly, Utah</p>
<p>Separation Information Data Exchange System</p> <p>Tuesday, 3:00 pm (Capitol B) Wednesday, 8:00 am (Capitol B)</p>	The Unemployment Insurance (UI) Separation Information Data Exchange System (SIDES) is a secure electronic-based system that enables the communication and transmission of UI separation information between UI agencies and large multi-state employers or third party agents (TPAs). Preliminary low-tech tests of the SIDES concept demonstrated that the quality and efficiency of non-monetary determinations can improve significantly when using an electronic standard format. In addition, follow-up telephone calls to employers could be reduced or eliminated. In this workshop you'll learn about this project, its design and functionality, and what the next steps are for this new project.	<p>Moderator: John Sharkey, Information Technology Support Center</p> <p>Panelists: Clay Peacock, Utah June Jennings, JC Penney</p>
<p>Rapid Integrity Response – Maintaining Integrity after a Disaster</p> <p>Tuesday, 3:00 pm (Capitol C) Wednesday, 8:00 am (Capitol C)</p>	This workshop addresses the initial and post-disaster UI response needed to maintain program integrity after a disaster. The goal will be to provide state UI program staff with ideas and a methodology to integrate effective integrity techniques into a state's claims-taking response and any subsequent detection and collection activities after a disaster. The panelists for this workshop have practical experience in responding to disasters and will identify elements of preparation and techniques to maintain integrity in the aftermath of a disaster.	<p>Moderator: Steve Narewski, USDOL Region 6</p> <p>Panelists: Steve Zuelke, Nevada Janice Barron, Mississippi Dianne Spears, Mississippi Janet D'Ambrogio, California Debbie Maciariello, New York</p>
<p>Best Practices in Benefit Payment Control</p> <p>Tuesday, 3:00 pm (Olympus B) Wednesday, 10:00 am (Capitol C)</p>	Connecticut, Rhode Island, and Texas representatives will discuss their experiences in identifying UI fraud and effective ways to collect overpayments once they're established. Presentations will cover fraud detection systems and different types of UI fraud and overpayments. Come prepared not only to learn, but also share your state's initiatives during the group discussion.	<p>Moderator: Tom Smoragiewicz, Connecticut</p> <p>Panelists: John Moore, Texas Kathy Catanzaro, Rhode Island</p>
Are They Legal and	This workshop will provide an overview of the	Moderator:

<p>Valid?</p> <p>Wednesday, 8:00 am & 1:00 pm (Capitol A)</p>	<p>Systematic and Alien Verification for Entitlement (SAVE) program and the Social Security Administration (SSA) - Unemployment Insurance Query (UIQ) systems. Come and learn how customers access and use SAVE, where the SAVE data come from and how SAVE verifies immigration status. Also learn about SAVE's Fee for Service reimbursement methods. SSA will present information on the technical systems security requirements for UIQ connection with SSA through the UI Interstate Connection (ICON) network.</p>	<p>Bob Kenyon, USDOL Region 4</p> <p>Panelists: John Roessler, DHS/SAVE Karen Schmittle, SSA</p>
<p>New Approaches to BPC Investigations</p> <p>Wednesday, 8:00 am & 1:00 pm (Amethyst)</p>	<p>Idaho and Iowa representatives will be discussing their techniques of "doing more with less" in conducting effective BPC investigations. Iowa's representative will discuss how staff is trained to conduct professional, effective phone investigations. In addition, other methods Iowa uses to detect and prevent overpayments will be presented. Idaho's representative will discuss how UI Tax and UI Benefit Payment Control staffs work as a team to ensure program integrity and integrity of the UI Trust Fund. These two previously separate bureaus have merged into one UI Compliance Bureau and have found ways to work smarter and function better by conducting joint employer and claimant investigations.</p>	<p>Moderator: Paul Fox, USDOL Region 2</p> <p>Panelists: Don Arnold, Idaho David Eklund, Iowa</p>

See Next Page for Workshop Contact Information

WORKSHOP CONTACT INFORMATION

<p>The Story Behind It All – OIG Cases Investigated</p>	<p>Diann Lowery, USDOL Region 4, UI Program Specialist 525 S. Griffin Street, Ste. 317, Dallas, TX 75202 Phone: (972) 850-4633 Fax: (972) 850-4620; e-mail: lowery.diann@dol.gov</p> <p>Alfredo Nodal, OIG Criminal Investigator 90 7th Street, Suite 2700, San Francisco, CA 94103 Phone: (415) 625-2684; e-mail: Nodal.alfredo@oig.dol.gov</p>
<p>National Directory of New Hires – New Uses</p>	<p>Steffanie Belmonte, UI Program Specialist US DOL Region 5 230 South Dearborn Street - 6th Floor, Chicago, IL 60604 Phone: (312) 596-5436; e-mail: Belmonte.steffanie@dol.gov</p> <p>Andy Spisak, Mathematical Statistician, Team Lead US DOL National Office 200 Constitution Ave NW, Washington DC 20210 Phone: (202) 693-3196; e-mail: Spisak.andrew@dol.gov</p> <p>Roy Bryant, BPC Supervisor Virginia Employment Commission 703 East Main Street, Richmond, VA 23219 Phone: (804) 786-0171; e-mail: roy.bryant@vec.virginia.gov</p> <p>Jean Shaw, Data Access Team Lead HHS/OCSE 370 L'Enfant Promenade SW, 4th Floor E, Washington DC 20447 Phone: (202) 260-2977; e-mail: Jean.shaw@acf.hhs.gov</p> <p>Rose Hodel, HHS/OCSE 370 L'Enfant Promenade SW, 4th Floor E, Washington DC 20447 Phone: (571) 313-2733; e-mail: rose.hodel@ngc.com</p>
<p>Creating a Culture of Integrity</p>	<p>David Martin, USDOL Region 1, UI Program Specialist John F. Kennedy Federal Building, Room E-350 Boston, MA 02203 Phone: (617) 788-0611 Fax: (617) 788-0101 e-mail: Martin.David@dol.gov</p> <p>Ray Pepin, Senior E&T Manager Rhode Island Department of Labor and Training Center General Complex, 1511 Pontiac Avenue, Cranston, RI 02920 Phone: (401) 462-8316 Fax: (401) 462-8413 e-mail: raypepin@dlt.ri.gov</p> <p>Janet D'Ambrogio, Unemployment Insurance Analyst California Employment Development Department 750 N Street, PO Box 826880, Sacramento, CA 94280-001 Phone: (916) 654-8561 Fax: (916) 654-8117; e-mail: jdambrog@edd.ca.gov</p>
<p>Pretexting – The New Wave of Fraud</p>	<p>Jeff Hinton, USDOL Region 3, UI Program Specialist Atlanta Federal Center 61 Forsyth St. Rm. 6M12, Atlanta, GA 30303 Phone: (404) 302-5300 Fax: (404) 302-5382; e-mail: hinton.jeffrey@dol.gov</p> <p>William Lafferty, Manager, Call Center Operations Colorado Department of Labor & Employment PO Box 400, Denver CO 80201 Phone: (303) 318-9399 Fax: (303) 318-9041; e-mail: William.Lafferty@state.co.us</p> <p>Carl Determeyer, Investigator, Office of Special Investigations Washington Employment Security Department PO Box 9046, Olympia, WA 98507-9046 Phone: (360) 486-3213 ; e-mail: CDetermeyer@esd.wa.gov</p>

<p>Preparing Successful UI Fraud Prosecutions</p>	<p>Julia Buenrostro, Investigator Texas Workforce Commission 101 E 15th St, Room 220, Austin, TX 78778 Phone: (512) 463-2794 Fax: (512) 936-3280; e-mail: julia.buenrostro@twc.state.tx.us</p> <p>Evan Farrington, Attorney, Manager Fraud Prosecutions Unit Texas Workforce Commission 101 E 15th St, Room 570, Austin, TX 78778 Phone: (512) 463-3307 Fax (512) 463-7810; e-mail: evan.farrington@twc.state.tx.us</p> <p>Dianne Parcell, BPC Program Manager Florida Agency for Workforce Innovation Caldwell Building, 107 East Madison Street, Tallahassee, FL 32399-4142 Phone: (850) 245-7413 Fax: (850) 921-3862; e-mail: Dianne.Parcell@flaawi.com</p> <p>Barbara Kelly, Claims Investigator / Prosecution Specialist Utah Department of Workforce Services 140 E 300 South, Salt Lake City, UT 84111 Phone: (801) 526-9549 Fax: (801) 526-9215; e-mail: barbarakelly@utah.gov</p>
<p>Separation Information Data Exchange System</p>	<p>John Sharkey, Executive Director Information Technology Support Center (ITSC) 9658 Baltimore Avenue, Suite 400 College Park, Maryland 20740 Phone: (301) 982-1580 Fax: (301) 982-1571; e-mail: sharkey.john@itsc.org</p> <p>Clay Peacock, IT Analyst Utah Department of Workforce Services 140 E 300 South, Salt Lake City, UT 84111 Phone: (801) 514-0186; e-mail: cpeacoc@utah.gov</p> <p>June J. Jennings, Manager of Unemployment Insurance and Government Programs JC Penney Corporation, Inc., P.O. Box 650486, MS-1201, Dallas, TX 75265-0486 Business Office: 6501 Legacy Drive, MS-1201, Plano, TX 75024 Phone: (972) 431-2862 Fax: (972) 431-2882 or 972-531-2862 e-mail: jjjennin@jcpenny.com</p>

<p>Rapid Integrity Response – Maintaining Integrity After a Disaster</p>	<p>Steve Narolewski, USDOL Region 6, UI Specialist 90 7th Street, Suite 17100, San Francisco, CA 94103 Phone: (415) 625-7931 Fax: (415) 625-7903; e-mail: Narolewski.Steve@dol.gov</p> <p>Steve Zuelke, Manager, Benefit Integrity Programs Nevada Department of Employment, Training and Rehabilitation 500 E. Third Street, Carson City, NV 89713 Phone: (775) 684-0479 Fax: (775) 684-0418; e-mail: sczuelke@nvdetr.org</p> <p>Janice Barron, Department Chief - BPC Mississippi Department of Employment Security PO Box 23089, Jackson, MS 39225-3089 Phone: (601) 321-6469 Fax: (601) 321-6471; e-mail: jbarron@mdes.ms.gov</p> <p>Dianne Spears, Chief of Benefits Mississippi Department of Employment Security PO Box 1699, Jackson, MS 39215-2699 Phone: (601) 321-6400 Fax: (601) 321-6461; e-mail: dspears@mdes.ms.gov</p> <p>Janet D'Ambrogio, Unemployment Insurance Analyst California Employment Development Department 750 N Street, PO Box 826880, Sacramento, CA 94280-001 Phone: (916) 654-8561 Fax : (916) 654-8117; e-mail: jdambrog@edd.ca.gov</p> <p>Debbie Maciariello, UI Account Support Supervisor II New York Department of Labor Bldg #12 State Campus, Room C223 UI Benefit Section, Albany, NY 12240 Phone: (518) 485-6384 Fax: (518) 457-8246 e-mail: deborah.maciariello@labor.state.ny.us</p>
<p>Best Practices in Benefit Payment Control</p>	<p>Tom Smoragiewicz, Operations Coordinator Connecticut Department of Labor 200 Folly Brook Blvd., Wethersfield, CT 06109 Phone: (860) 263-6326 Fax: (860) 263-6326 e-mail: tom.smoragiewicz@ct.gov</p> <p>John Moore, Acting General Counsel Director, Regulatory Integrity Division Texas Workforce Commission 101 E. 15th St., Room 556, Austin, Texas 78701 Phone: (512) 463-3041 Fax: (512) 463-7804; e-mail: john.moore@twc.state.tx.us</p> <p>Katherine Catanzaro, Principal Employment & Training Manager Income Support Unit/UI Call Center, RI Department of Labor & Training 1511 Pontiac Avenue, Cranston, RI 02920 Phone: (401) 462-8662; e-mail: kcatanzaro@dlt.ri.gov</p>
<p>Are They Legal and Valid?</p>	<p>Bob Kenyon , UI Program Specialist USDOL Region 4 525 S. Griffin Street, Ste. 317, Dallas, TX 75202 Phone: (972) 850-4632 Fax: (972) 850-4620; e-mail: kenyon.robert@dol.gov</p> <p>John Roessler U.S. Citizenship and Immigration Services U.S. Department of Homeland Security 490 L'Enfant Plaza East, S.W., Ste. 8017, Washington, DC 20024 Phone: (202) 358-7757 Fax: (202) 358-7855; e-mail: john.roessler@dhs.gov</p> <p>Karen Schmittle, Information Systems Security Data Exchange Specialist U.S. Social Security Administration 6401 Security Blvd, G D – 10, East High Rise, Baltimore, MD 21235 Phone: (410) 966-0101 Fax : (410) 966-1227; e-mail: karen.schmittle@ssa.gov</p>

**New Approaches to BPC
Investigations**

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Biographies

Cheryl Atkinson
Administrator
Office of Workforce Security
U.S. Department of Labor

Cheryl Atkinson currently serves as Administrator of the Office of Workforce Security in the Department of Labor's Employment and Training Administration with responsibility for federal oversight of the federal-state unemployment insurance program.

Prior to joining the U.S. Department of Labor in 1998, Ms. Atkinson served as Unemployment Insurance Director for the National Association of State Workforce Agencies (NASWA)--the organization of state officials responsible for state administration of unemployment compensation laws, public employment offices, and in most states, federal job training programs. There she served as a senior advisor to NASWA's Executive Director and elected leadership on unemployment insurance and other workforce policy issues.

She served previously as a program and budget analyst for the U.S. Department of Labor, Unemployment Insurance Service, and as a management analyst and local office manager with the District of Columbia Unemployment Compensation Board.

Sally Clark Beecroft
Policy Analyst
Financial Integrity & Analysis
Office of Federal Financial Management
Office of Management and Budget
Executive Office of the President

Sally Clark Beecroft is currently a senior policy analyst in the Financial Analysis and Systems Branch, Office of Federal Financial Management, Office of Management and Budget. She is responsible for the government-wide implementation of the Improper Payments Information Act (IPIA) and the Recovery Auditing Act, as well as managing the President's Management Agenda scorecard, entitled "Eliminating Improper Payments."

She also manages the government-wide Travel and Purchase Card Programs. In the immediate aftermath of Hurricanes Katrina and Rita, she began serving on the OMB interagency task force for Federal coordination of benefits. She remains an active member of the Disaster Assistance Improvement Plan interagency task force.

Prior to working at OMB, she was Special Advisor to the Deputy CFO for five years at the U.S. Department of Education serving as senior aide to the Chair of the Improper Payments Committee. She has more than 20 years of Federal experience, having previously worked for the Small Business Administration and the Department of Veterans Affairs. She also has 10 years of private sector experience.

She holds a Bachelor of Science degree from George Mason University, graduating summa cum laude, and is working on her Master's degree in Management. She is a member of the AGA, the American Association for Budget & Program Analysis, and the American Association of University Women. She lives in Northern Virginia with her husband, and her daughter is a senior at The College of William and Mary.

Betty Castillo
Chief
Division of Unemployment Insurance Operations
Office of Workforce Security
Department of Labor

Betty Castillo has worked with the USDOL since March 1990. She currently holds the position of Chief, Division of Unemployment Insurance Operations, in the Employment and Training Administration's Office of Workforce Security. Prior to coming to the USDOL she worked for the New Mexico Department of Labor, formerly the New Mexico Employment Security Commission. Ms. Castillo has a Master's Degree in Public Administration from the University of New Mexico.

Kristen Cox
Executive Director
Utah Department of Workforce Services

Governor Huntsman appointed Kristen Cox Executive Director of Workforce Services in March 2007. In this capacity, Kristen oversees the operations of twelve divisions encompassing federal and state programs including workforce development, public assistance programs, and unemployment insurance. Prior to this appointment, Kristen held positions in Maryland as Secretary of the Nation's First Cabinet-Level Department of Disabilities and as the Director of the Governor's Office for Individuals with Disabilities. Kristen's experience includes positions as a Presidential Appointee/Special Assistant to the Commissioner of the Rehabilitation Services Administration, Governmental Affairs/National Federation of the Blind, and as President of the National Federation of the Blind of Utah.

Kristen graduated from Brigham Young University with a Bachelor of Science in Educational Psychology degree and has been awarded numerous honors as well as serving on many Boards and Commissions. Immediately prior to accepting the position as Executive Director of Workforce Services, Kristen was selected as a Lieutenant Governor candidate during Maryland's 2006 General Election.

Kristen and her husband, Randy, have two sons.

Douglas J. Holmes
President
UWC-Strategic Services on Unemployment & Workers' Compensation

Douglas J. Holmes began as President of UWC in November 2006, after more than 21 years in positions in the public sector in which he developed policy and administered the federal/state unemployment insurance system. During his tenure, Mr. Holmes served as Chief Counsel for Unemployment Insurance in Ohio, UI Director, Deputy Administrator of the Ohio Bureau of Employment Services, and Secretary of the Ohio Unemployment Compensation Advisory Council. In addition to his work in Ohio, Mr. Holmes served as Chairman of the UI/ES Reform Workgroup for the National Governors' Association, coordinator of the Coalition for Employment Security Financing Reform, and a member of the US Department of Labor UI Reform Workgroup. He has been a frequent speaker on the topic of the unemployment insurance system before state and national business, state agency and labor organizations.

Mr. Holmes is an attorney, and graduate of the Ohio State University.

Nicholas Lalpuis
Acting Director for the Office of State Systems
Dallas Employment and Training Administration (ETA) Regional Office

Nicholas Lalpuis is currently the Acting Director for the Office of State Systems in the Dallas Employment and Training Administration (ETA) Regional Office. In that position he oversees the Division of Unemployment Insurance and the Division of Workforce Investment in the 11-state region (AR, CO, LA, MT, NM, ND, OK, SD, TX, UT and WY). Prior to his current rotational assignment as the Acting Director, he was the Division Chief for Workforce Investment, which has responsibility for the Workforce Investment Act, Wagner-Peyser Employment Services, Trade Adjustment Act, Work Opportunity Tax Credit, Migrant and Seasonal Farm-worker responsibilities, National Emergency Grants and the Senior Community Service Employment Program. Since joining ETA in 1997, he has served on a number of national task forces, including the Workforce Investment Act Regulations and Implementation teams, Employment Service Performance Measures team, the National Business Learning Partnership team and the Innovate ETA team.

Mr. Lalpuis joined ETA from Roadway Package System (which is now FED EX ground) where he was an Operations Manager at the Fort Worth, Texas hub. As an Operations Manager, he was part of a team responsible for planning and overseeing the daily unloading and distribution of over one million small packages with a high premium on accuracy and quality of getting each package to the right place in good condition. Prior to his employment at RPS, Mr. Lalpuis served four years in the US Army as an M-1 Abrams Main Battle Tank Crewman, serving in Operations Desert Shield and Storm.

Mr. Lalpuis has a BA from the University of North Texas in Political Science.

Alfredo Nodal
Assistant Special Agent In Charge – San Francisco Office
Office of the Inspector General
U.S. Department of Labor

Alfred Nodal is the Assistant Special Agent in Charge with the U.S. Department of Labor-Office of Inspector General in San Francisco, CA. Agent Nodal began his career with the Office of Inspector General 18 years ago as a student intern and subsequently became a special agent in 1991 after graduating from the California State University, Hayward with a Bachelor's Degree in Criminal Justice. In May 2003, he was promoted to Assistant Special Agent in Charge and is now responsible for the San Francisco and Los Angeles offices.

During his career, Agent Nodal has investigated and supervised some of the most trend-setting and high impact investigations that have led to significant prosecutions. He has also worked as an undercover agent and used his Spanish speaking skills to develop different types of investigations under the jurisdiction of the U.S. Department of Labor. His experience includes investigating unemployment insurance fraud involving identity theft, counterfeiting, fictitious employer schemes, money laundering, mail theft, and corrupt state employees who have access to claim information.

Bill Starks
Unemployment Insurance Director
Utah Department of Workforce Services

Bill Starks grew up back in New Jersey. He came to Utah in 1973 to do some skiing and go to college. He has served as the Unemployment Insurance Director for three years, and prior to that appointment was the Chief of Contributions. He has also held various positions in the Contributions Tax Division, including field auditor, new hire registry supervisor and field audit manager. Under his direction, Utah's Unemployment Insurance program has continued to be recognized as a national leader in innovative and efficient service delivery as well as program quality.

Bill has a bachelor's degree in accounting from the University of Utah.

Bill has a wife and three children, enjoys skiing, tennis, mountain biking, and riding his motorcycle.

Ron Wilus
Chief
Division of Fiscal and Actuarial Services
Office of Workforce Security
U.S. Department of Labor

Ron Wilus received a BA in mathematics from the University of Connecticut, a Master of Economics degree from North Carolina State University and an MBA from Virginia Polytechnic. He worked for the Defense Intelligence Agency and the U.S. Department of Commerce before joining the U.S. Department of Labor's Unemployment Insurance Service (UIS), now the Office of Workforce Security (OWS), in 1977. He has held various positions within the UIS/OWS including Benefit Financing Group Chief, Budget Officer, and Chief of Automated Data Processing. He currently serves as Chief, Division of Fiscal and Actuarial Services with primary responsibility for budget, reporting, statistical modeling and projections for the UI Program.

Ron lives with his wife and two children in Falls Church, Virginia.

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