

UI Claimants

**Texas
Workforce
Commission**

**The Untapped
Resource**

Background

- UI Historically a Process
 - Deliver benefits
 - Adjudicate disputes
- Process Measures
 - # of Claims
 - Timeliness of 1st Pay
- Result – Culture of Bureaucracy & Invisible Population within Workforce System

Untapped Resource

- Texas realized that UI Claimants were a great untapped resource
 - Had employment experience & skills
 - Recent attachment to workplace
- UI Claimant Reemployment could be a key to promoting employers, employees, & community prosperity
 - Economic Development that doesn't cost a dime

Tapping the Resource

- Make your system accountable for returning claimants to work
 - We are what we measure
- Engage Employers to improve job matches
 - Knowing their needs is key to meeting them

How?

- Measures that Matter
 - Claimant Reemployment
 - Federal measure
 - Claimant Reemployment in 10 Weeks
 - More detailed look at reemployment
 - Job Openings Filled Rate
 - Market Share
 - Measure of employer system usage

Results over 4 Years

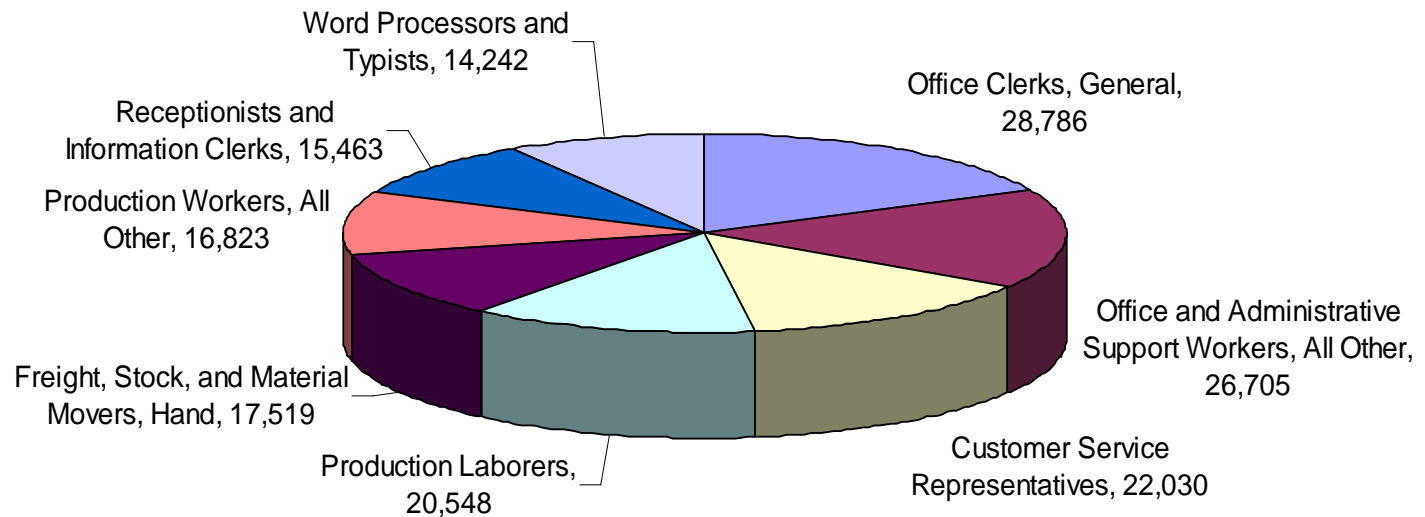
- Federal Claimant Reemployment improved by 25%
 - From 52% to 65%
- Return to work within 10 Weeks improved more than 100%
 - From 26% to 53%
 - Extra 266k Claimants returned to work within 10 weeks
- More than doubled Employer utilization of the Workforce System

Results

- In Texas, improving Return to Work for all claimants by 1 week yields:
 - \$77.5 Million saved trust fund dollars
 - +\$563 average of per claimant
 - (Difference between AWW and Average Benefits)
 - Direct impact to claimants of \$165 Million
 - (290k claimants in a year returning to work 1 week early each * +\$563 in earnings over benefits)
 - Indirect to local economies \$255 Million extra
 - Equivalent to adding 5800 new workers to economy
 - 290k divided by 50 work weeks in a year

Occupations of Unemployment Insurance Claimants January 1 – May 28, 2007

• Information reflects claimants who received benefits between Jan 1 – May 28 (220, 000 claimants). This data lists the 10 most frequently named occupations by claimants on their work registrations. (On average, claimants listed 4.7 occupations)



Science/Medical Occupations for UI Claimants Jan 1 – May 28, 2007

