

Veterans Priority of Service

The Development of Colorado's Veterans' Employment and Training Programs' Plan

Colorado Dept of Labor and Employment

Getting Started

- **Invited the core representatives of CDLE's Workforce Development Staff to meet to determine how to get the end result needed**
- **Participated in discussion about revising the Priority of Service requirements**
- **Determined end goal was to get WF Centers to invest in their own policies and to deliver Priority of Service to Veterans**

State Policy Development Team Established

- **WFD Director of Field Operations**
- **State Veterans Coordinator**
- **Workforce Systems Supervisor**
- **State Workforce Systems Specialists**
- **State-run Rural Consortium representative**
- **County-run WFD Regions invited**
- **USDOL VETS representatives**

Meeting Discussions

- Reviewed all legislation and other ETA documentation on Priority of Service
- Thoroughly discussed everyone's definitions of Priority of Service
- Aired issues with group, i.e. concerns on achieving program goals and monitoring
- Came to consensus about requirements VS local workforce areas of concern

Written Guidance (PGL) for Team Review

- **Defined Priority of Service by identifying the language of P. L. 107-288**
- **Defined covered persons**
- **Identified pertinent programs by USDOL Training and Guidance Letter 5-03**

Continued: Written Guidance (PGL) for Team Review

- Required each region to develop a local policy per provisions in P.L. 107-288, Jobs for Veterans Act "Jobs for Veterans Act" (P. L. 107-288): Section 2(a) of the Act(38 U.S.C. 4215(a)) creates a priority of service for veterans (and some spouses) "who otherwise meet the eligibility requirements for participation" in DOL training programs.

Continued: Written Guidance (PGL) for Team Review

- Required local policies to address how covered person would
 - Receive priority
 - Be made aware of their right to priority
 - Receive priority through intake
 - Receive priority for WIA or other contractors
- Required that local policies be reviewed by CDLE

Established Measurements

- Percentage of veteran applicants enrolled into the program must exceed the number of non-vets applicants that are enrolled into the program
- Outcomes must be reported quarterly and are included in the Veteran's Quarterly Report
- Staff are notified regularly, if needed, with positive or negative issues.

Technical Assistance Notice

- Discussed process development
- Provided advice on how to implement
- Included suggestions on
 - Recruitment
 - Priority Awareness
 - Intake/Enrollment
 - Measuring, tracking and reporting

Provided Training

- A well-attended training session was provided for state Rural Consortium staff and contractors, including state veteran program staff
- Metro-area training was provided for County-run staff members, including state veteran program staff co-located in those operations
- Additional training sessions and both desk and JobLink technical assistance was also provided
- WSS monitored the regions and provided TA

CO '06 Priority of Service

PROGRAM	Veteran Enrollment Rate	Non-Veteran Enrollment Rate	Priority Achieved
Adult	73.6%	70.2%	YES
Dislocated Worker	80.6%	76.7%	YES
All Programs Combined	92.8%	87.8%	YES

Contact Information

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